

Core Lifecycle Solutions

K-T SERVICES

SERVICE AGREEMENTS WITH ESSENTIAL SERVICE FEATURES TO DELIVER PRODUCTIVITY AND REDUCE RISK FOR YOUR MATURE TOOLS

- Lower price
- Monday to Friday 8-5pm coverage with targeted response time
- All Preventive Maintenance (PM) parts and labor included
- Set number of Corrective Maintenance (CM) labor cases included
- >97% of corrective maintenance parts included
- Excluded low usage parts available at 10% discount

SERVICE LEVEL	CORE	BILLABLE SERVICES
LABOR EXPERTISE FEATURES		
CSE coverage	5x8	Hourly rate Reasonable effort
CSE response time	Targeted	Reasonable effort No time guarantee
PM (Preventive Maintenance) coverage	All cases included	Hourly rate Reasonable effort
CM (Corrective Maintenance) coverage	Fixed # cases included	Hourly rate Reasonable effort
Multi engineer dispatch (same tool family)	Single dispatch	Single dispatch
On-site and remote technical support	Phone included On site hourly rate	Hourly rate
SPARE PARTS FEATURES		
Parts delivery	Majority of parts < 24hrs	Based on availability
Corrective maintenance parts	Included except for 2-4 low usage parts with 10% discount	List price
Preventive maintenance parts	Included	List price

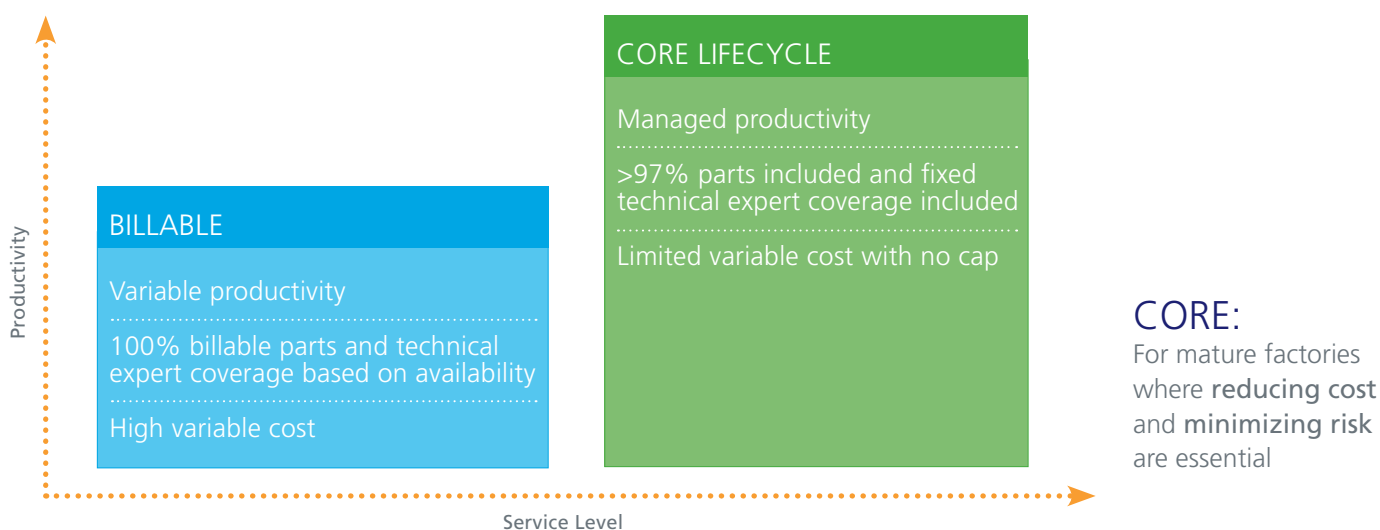
KLA-Tencor, the market leader in inspection and metrology, enables our customers in all business sectors to optimize fab operational excellence by managing tool productivity, performance, and operating expense.

To help customers manage their budgets, KLA-Tencor offers customers a portfolio with varying levels of service and price to achieve their required productivity and performance. For our mature tool models, KLA-Tencor has worked in partnership with our customers to develop lower-priced agreements with the most important features included.

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LIFECYCLE SOLUTIONS



MODEL	CM CASES INCLUDED	EXCLUDED ASSEMBLIES
213x	8	TDI, Stage, PLLAD
5xxx	4	Stage, Optical Sensor and Linik
8xxx	8	Electron Source Controller, Stage, Deflection Amplifier Box
AIT1,2,3	4	Collector, Microscope, Stage
AITXP	6	Collector, Microscope, Stage, Image Computer
F5x	6	IDesorber, Stage, SWE, Cognex, Patmax
3xx, SL3x	12	SPARC PC, MACBOC, X&Y Clipper, VDB, Stage
Archer 5,10	6	Flotation Isolation, Optical Sensor and Linik, Stage
Archer AIM & Plus	6	Flotation Isolation, Optical Sensor and Linik, Stage